



## FREQUENTLY ASKED QUESTIONS ABOUT **zoom**

The following are answers to some of the most common questions or problems that Zoom users come across.

### Getting Started with Zoom

#### Where do I download the latest version of Zoom?

You can download the latest version of Zoom from their [Download Center](#). [Learn more about downloading Zoom.](#)

#### How to I use Zoom on my PC or Mac?

After downloading Zoom, [learn how to use the Zoom Desktop Client.](#)

#### Do you need an account to use Zoom?

A Zoom account is not required if you are strictly joining Zoom Meetings as a participant. If someone invites you to their meeting, you can join as a participant without creating an account. However, if the host has restricted joining meetings using [authentication profiles](#), then the participant will need a Zoom account to access the meeting. [Learn more about joining a Zoom meeting.](#)

If you want to sign up for Zoom, visit [zoom.us/signup](https://zoom.us/signup).

### Joining a Meeting

#### How do I join a Zoom meeting?

You can join a meeting by clicking the meeting link or going to [join.zoom.us](https://join.zoom.us) and entering in the meeting ID. [Learn more about joining a meeting.](#)

#### How do I join computer/device audio?

On most devices, you can join computer/device audio by clicking Join Audio, Join with Computer Audio, or Audio to access the audio settings. [Learn more about connecting your audio.](#)

#### Can I Use Bluetooth Headset?

Yes, as long as the Bluetooth device is compatible with the computer or mobile device that you are using.

#### Do I have to have a webcam to join on Zoom?

While you are not required to have a webcam to join a Zoom Meeting or Webinar, you will not be able to transmit video of yourself. You will continue to be able to listen and speak during the meeting, share your screen, and view the webcam video of other participants.

### Troubleshooting

#### My video/camera isn't working.

[Read tips on troubleshooting a camera that won't start or show video.](#)

#### There is echo in my meeting.

Echo can be caused by many things, such as a participant connected to the meeting audio on multiple devices or two participants joined in from the same local. [Learn about common causes of audio echo.](#)

#### Audio isn't working on my mobile device.

[Read tips on troubleshooting audio that isn't working on your iOS or Android device.](#)

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